

## T8611G Chronotherm® IV Deluxe Programmable Heat Pump Thermostats

### INSTALLATION INSTRUCTIONS

### APPLICATION

The T8611G Chronotherm® IV Deluxe Programmable Heat Pump Thermostats provides electronic control of 24 Vac single-zone heat pump systems.

Refer to Table 1 for a general description of the thermostat. All T8611 thermostats require a common wire to supply power.

Table 1. Description of T8611 Thermostats.

T8611	Changeover	System Selection	Fan Selection	Comments
G	Automatic	Em Heat-Heat-Off-Cool-Auto	On-Auto	System and fan selections are done by keyboard.



### MERCURY NOTICE

If this control is replacing a control that contains mercury in a sealed tube, do not place your old control in the trash. Dispose of properly.

Contact your local waste management authority for instructions regarding recycling and the proper disposal of the old control.

Do not install the thermostat where it can be affected by:

- drafts, or dead spots behind doors and in corners.
- hot or cold air from ducts.
- radiant heat from sun or appliances.
- concealed pipes and chimneys.
- unheated (uncooled) areas such as an outside wall behind the thermostat.

### Wallplate Installation

The thermostat can be mounted horizontally on the wall or on a 2 in. x 4 in. (50.8 mm x 101.6 mm) wiring box. Position wallplate horizontally on the wall or on a 2 in. x 4 in. (50.8 mm x 101.6 mm) wiring box.

### INSTALLATION

#### When Installing this Product...

1. Read these instructions carefully. Failure to follow the instructions can damage the product or cause a hazardous condition.
2. Check the ratings given in the instructions and on the product to make sure the product is suitable for your application.
3. Installer must be a trained, experienced service technician.
4. After completing installation, use these instructions to check out the product operation.

#### Location

Install the thermostat about 5 ft (1.5m) above the floor in an area with good air circulation at average temperature. See Fig. 1.

1. Position and level the wallplate (for appearance only). The thermostat will function correctly even when not level.
2. Use a pencil to mark the mounting holes. See Fig. 2.
3. Remove the wallplate from the wall and drill two 3/16 inch (76 mm) holes in the wall (if drywall) as marked. For firmer material such as plaster, drill two 7/32 inch (5.56 mm) holes. Gently tap anchors (provided) into the drilled holes until flush with the wall.
4. Position the wallplate over the holes, pulling wires through the wiring opening.
5. Loosely insert the mounting screws into the holes.
6. Tighten mounting screws.



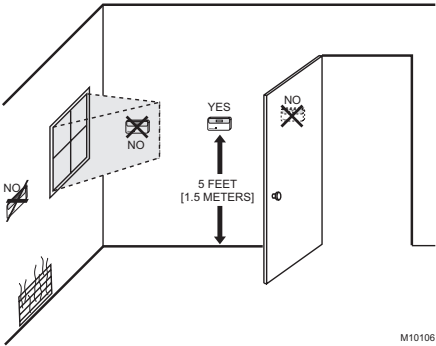


Fig. 1. Typical location of thermostat.

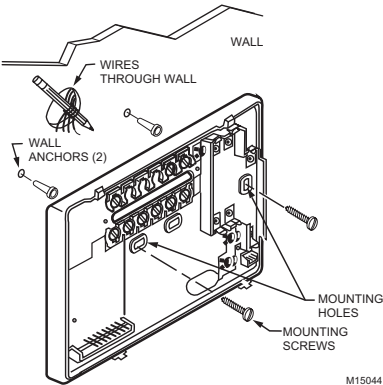


Fig. 2. Mounting the wallplate.

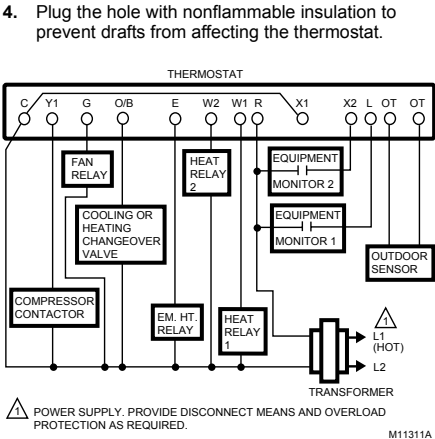


Fig. 3. Typical hookup of T8611G in a heat pump system.

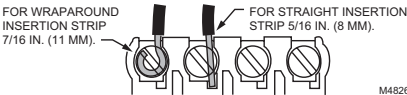


Fig. 4. Correct wiring technique.

### Mounting Thermostat

1. Engage tabs at the top of the thermostat and wallplate. See Fig. 5.
2. Press lower edge of case to close and latch.

NOTE: To remove the thermostat from the wall, first pull out at the bottom of the thermostat; remove top last.

### WIRING

All wiring must comply with local electrical codes and ordinances. Refer to Fig. 3 for typical hookup. A letter code is located near each terminal for identification.

### CAUTION

**Electrical Hazard.**  
**Can cause electrical shock or equipment damage.**  
Disconnect power before wiring.

1. Loosen the terminal screws on the wallplate and connect the system wires. See Fig. 4.

### IMPORTANT

Use 18 gauge, color-coded thermostat cable for proper wiring.

2. Securely tighten each terminal screw.
3. Push excess wire back into the hole.

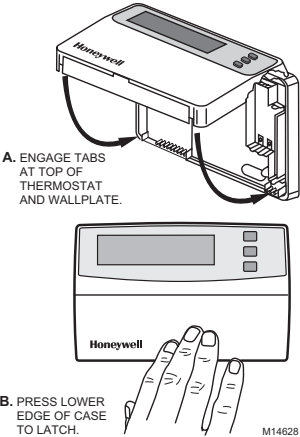


Fig. 5. Mounting thermostat on wallplate.

## Using Thermostat Keys (Fig. 6)

The thermostat keys are used to:

- set current day and time,
- program times and setpoints for heating and cooling,
- temporarily override program temperatures,
- display present setting,
- configure Installer Setup,
- check System-Test,
- display outdoor temperature (select models),
- set the system operation,
- set the fan operation.

**NOTE:** Always press the keys with your fingertip or similar blunt tool. Sharp instruments like a pen or pencil point can damage the keyboard.

## SETTINGS

### System and Fan Settings

The system default setting is Heat and the fan default setting is Auto. Use the System and Fan keys to change the settings. See Fig. 7. The fan settings can be set for each program period individually. The system selection is for all the program periods.

System settings control the thermostat operation:

Em Heat: Emergency heat relay is on continuously.

Thermostat cycles highest stage of heat. Cooling system is off. Compressor is de-energized.

Heat: The thermostat controls the heating.

Off: Both the heating and cooling are off.

Cool: The thermostat controls the cooling.

Auto: The thermostat automatically changes between heating and cooling operation, depending on the indoor temperature.

Fan settings control the system fan:

On: Fan operates continuously.

Auto: Fan operates with equipment.

### LED Indication

Two LED indicators are located in the upper right of the thermostat. They indicate when a Check or Fail signal is sent to the thermostat from the system. See Fig. 8.

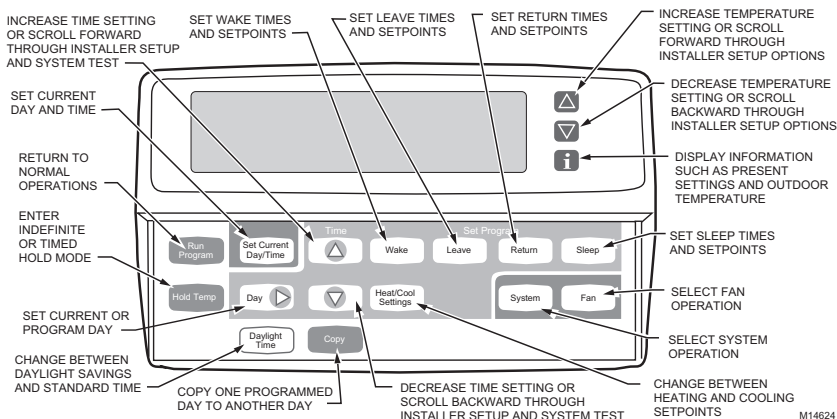


Fig. 6. T8611G key locations and descriptions.

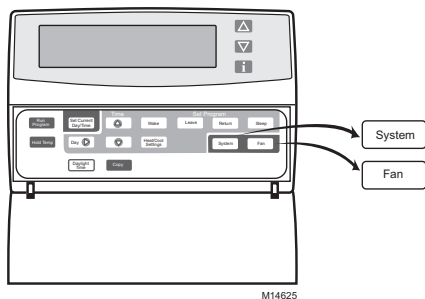


Fig. 7. Thermostat System and Fan key locations.

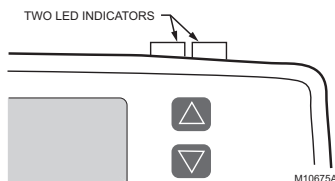


Fig. 8. LEDs location.

Temperature Settings

Refer to Table 2 for the default program. If the daytime energy savings period is not used, press the period key (Leave or Return) until the time is blank. The fan setting feature is available on select thermostat models. See Owner's Guide, form number 69-0940, for complete instructions on changing the program.

Table 2. Default Program Settings.

Period	Time	Heat Setpoint	Cool Setpoint	Fan Setting
Wake	6:45 AM	20°C (68°F)	25°C (77°F)	Auto
Leave	8:45 AM	4.5°C (40°F)	37°C (99°F)	Auto
Return	5:00 PM	20°C (68°F)	25°C (77°F)	Auto
Sleep	10:00 PM	4.5°C (40°F)	37°C (99°F)	Auto

- To change a setting, use the increase ▲ or decrease ▼ key.
- To scroll the Installer Setup numbers backward, press the Time ▽ key.
- To exit the Installer Setup, press Run Program.



Fig. 9. Display of all LCD segments.

INSTALLER SETUP

NOTE: For most applications, the thermostat factory-settings will not need to be changed. Review the factory settings in Table 2 and if no changes are necessary, go to the Installer System Test section.

The Installer Setup is used to customize the thermostat to specific systems. Some of the options include temperature display, changeover and outdoor temperature display. Installer Setup numbers are listed in Table 3. The table includes all the configuration options and the factory-settings for the T8611.

- A combination of key presses is required to use the Installer Setup feature:
- To enter the installer setup, press and hold the information i key with the increase ▲ and decrease ▼ keys until the first number is displayed. All display segments appear for approximately three seconds before the number is displayed. See Fig. 9 and 10.
  - To advance to the next Installer Setup, press the Time Δ key.

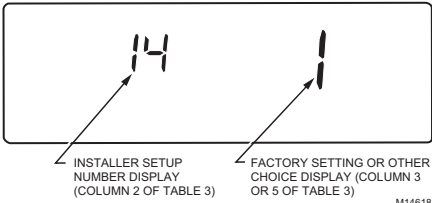


Fig. 10. Display of Installer Setup number and setting.

IMPORTANT

Only configurable numbers are shown on the device. Example: If thermostat does not have a system key, Installer Setup Number 12 will not be displayed. Review Table 3 factory-settings and mark any desired changes in the Actual Setting column. When Installer Setup is complete, review the settings to confirm that they match the system.

Table 3. Thermostat Installer Setup Options.

Select	Installer Setup Number (Press Time Δ key to change)	Factory Setting		Other Choices (Press ▲ or ▼ key to change)		Actual Setting
		Display	Description	Display	Description	
Not Used.	1 thru 4	—	—	—	—	—
Heating cycle rate.	5	6	Stage 2	1, 6 or 9	1—1 cph 6—6 cph used for last stage of heat pump systems 9—9 cph used for electric heat	—
	6 (Not used)	—	—	—		
	7	6	Emergency heat	3, 6 or 9		
Not Used.	8 thru 11	—	—	—	—	—
System setting adjustment	12	1	Manual changeover	0 or 2	0—Auto changeover 2—Fixed auto changeover	

Table 3. Thermostat Installer Setup Options. (Continued)

Select	Installer Setup Number (Press Time $\Delta$ key to change)	Factory Setting		Other Choices (Press $\blacktriangle$ or $\blacktriangledown$ key to change)		Actual Setting
		Display	Description	Display	Description	
Adaptive Intelligent Recovery™ control.	13	0	Adaptive Intelligent Recovery™ control is activated (system starts early so setpoint is reached by start of program period).	1	Conventional recovery (system starts recovery at programmed time).	—
Degree temperature display	14	1	Temperature is displayed in °C	—	Temperature is displayed in °C	
Not Used.	15	—	—	—	—	—
Clock format.	16	0	12-hour clock format.	1	24-hour clock format.	
Not Used.	17 thru 23	—	—	—	—	—
Outdoor temperature display (models with OT terminals).	24	0	No outdoor temperature is displayed.	1	Outdoor temperature is displayed. Needs a C7089B1000 Outdoor Temperature Sensor to operate.	
Not Used.	25 thru 28	—	—	—	—	—
O/B terminal energized in heating or cooling.	29	0	O/B terminal energized for reversing valve in cooling.	1	O/B terminal energized for reversing valve in heating	
Deadband	30	3	Heating and cooling setpoints can be set no closer than 3°F (1.5°C).	4 thru 10	Heating and cooling setpoints can be set no closer than the chosen value: 4—4°F (2°C) 5—5°F (2.5°C) 6—6°F (3°C) 7—7°F (3.5°C) 8—8°F (4°C) 9—9°F (4.5°C) 10—10°F (5°C)	
Not Used.	31 and 32	—	—	—	—	—
Minimum off time for the compressor.	33	5	5 minute minimum off time for the compressor.	0 thru 4	Minimum number of minutes (0 thru 5) the compressor will be off between calls for the compressor.	
Temperature range stops in heating.	34	90	Highest heating setpoint setting.	40 thru 89	Temperature range (1°F increments) of heating setpoint settings.	
Temperature range stops in cooling.	35	45	Lowest cooling setpoint setting.	46 thru 99	Temperature range (1°F increments) of cooling setpoint settings	
Not Used.	36	—	—	—	—	—

Table 3. Thermostat Installer Setup Options. (Continued)

Select	Installer Setup Number (Press Time Δ key to change)	Factory Setting		Other Choices (Press ▲ or ▼ key to change)		Actual Setting
		Display	Description	Display	Description	
Temperature display adjustment.	37	0	No difference in displayed temperature and actual room temperature.	-3 thru 3	1—Display adjusts to 1°F higher than actual room temperature. 2—Display adjusts to 2°F higher than actual room temperature. 3—Display adjusts to 3°F higher than actual room temperature. -1—Display adjusts to 1°F lower than actual room temperature. -2—Display adjusts to 2°F lower than actual room temperature. -3—Display adjusts to 3°F lower than actual room temperature.	
Furnace Air Filter Timer.	43	0	Off	1, 2, 3, 4	1 – 10 days 2 – 30 days 3 – 60 days 4 – 120 days (Times counted when heat, cool or fan is running.)	
Humidifier Pad Monitor.	44	0	Off	1, 2, 3	1 – 90 days 2 – 180 days 3 – 365 days (Times counted by calendar days in heat mode.)	
Ultraviolet (UV) Air Treatment System Lamp Monitor.	45	0	Off	1	1 – 365 days (Times counted by calendar days in any mode.)	

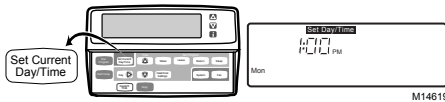
**IMPORTANT**

Review the settings to confirm that they match the system. Press Run Program to exit the Installer Setup. The thermostat has saved the Installer Setup changes and initiated a reset in order to operate using the new settings. Be sure to set the current day and time immediately.

Setting Current Day and Time

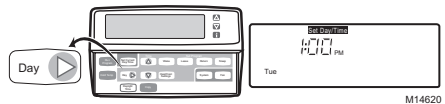
1. Press Set Current Day/Time.

NOTE: On initial powerup or after an extended power loss, 1:00 pm flashes on the display until a key is pressed.



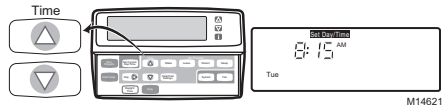
2. Press Day until the current day is displayed.

NOTE: Sun=Sunday, Mon=Monday, Tue=Tuesday, Wed=Wednesday, Thu=Thursday, Fri=Friday, Sat=Saturday

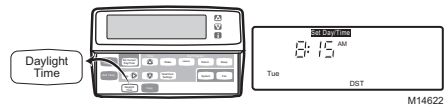


3. Press Time Δ or Time ∇ until the current time is displayed.

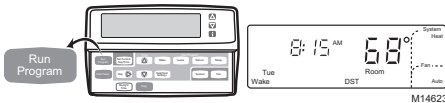
NOTE: Tapping the Set Current Day/Time changes the time in one-hour increments.



NOTE: If the current time is Daylight Savings Time, press Daylight Time until DST is displayed.



4. Press Run Program.



INSTALLER SYSTEM-TEST

Use the Installer System Test to check the thermostat operation. Refer to Table 4 for a list of the available system-tests.

**CAUTION**  
Equipment Damage Hazard.  
Minimum compressor off-time is bypassed during Installer System Test.  
Avoid cycling compressor quickly.

To start the sytem-test:  
Press and hold the increase ▲ and decrease ▼ keys at the same time until 10 appears. All segments of the display will be displayed before the 10 appears. See Fig. 11 and 12.

Table 4. Tests Available In Installer System Test.

Test Number	System Test Description
10-19	Heating equipment can be turned on and off.
30-39	Cooling equipment can be turned on and off.
40-49	Fan equipment can be turned on and off.
60 0 to 60 19	Keyboard keys test.
70-79	Thermostat information including date code and software versions are displayed.

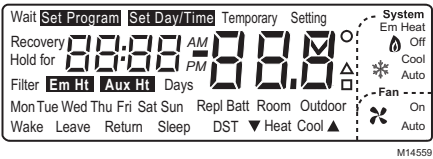


Fig. 11. Display of all LCD segments.

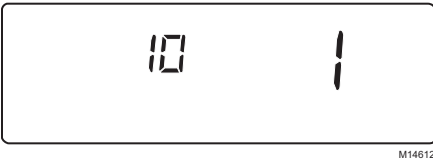


Fig. 12. Display of test number

Refer to Table 5 for the directions and results of the specific tests.

NOTE: Press Time ▲ to advance to the next test and Time ▼ to go back to the previous test. Press Run Program to exit the system test

Table 5. Installer System Test Options.

Keys to Press	Test Number	Description
<b>Heating Equipment System-Test</b>		
Time Δ	10	Enter heating equipment System Test.
▲	11	Stage-one heat comes on. The system fan is also energized.
▲	12	Stage-two heat comes on. Stage-one heat and system fan remain on.
▼	11	Stage-two heat turns off.
▼	10	Stage-one heat and system fan turn off.
<b>Emergency Heating Equipment System Test</b>		
Time Δ	20	Change from heating to emergency heating equipment System Test.
▲	21	Emergency heat come on.
▼	20	Emergency heat turn off.
<b>Cooling Equipment System Test</b>		
Time Δ	30	Change from heating or emergency heating to cooling equipment System Test.
▲	31	Cool and system fan come on.
▼	30	Cool and system fan turn off.
<b>Fan Equipment System-Test</b>		
Time Δ	40	Change from cooling to fan equipment System Test.
▲	41	Fan comes on.
▼	40	Fan turns off.
<b>Key Operation System-Test</b>		
Time Δ	60	Change from fan to key operation System Test.

NOTE: Press any key and the displayed numbers will change. Press Time ▼ to go to the previous test and Time Δ to go to the next test. The Run Program key will not exit this test. Press Time Δ or Time ▼ and then the Run Program key to exit.



## THERMOSTAT INFORMATION

1. Press the Time  $\Delta$  key to access the thermostat information.



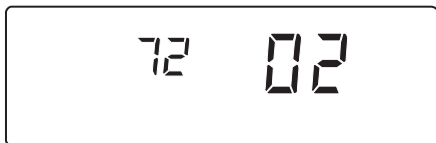
M14613

2. Press the increase  $\blacktriangle$  key to display the production date code. The first two large digits are the month and the third digit is the last digit of the year. (Example: 027 = February 1997).



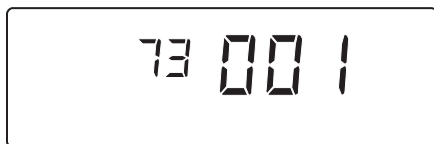
M14614

3. Press the increase  $\blacktriangle$  key again to display the software identification code. (Example: 02 = software ID code 2).



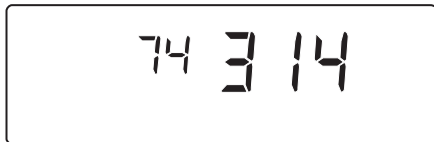
M14615

4. Press the increase  $\blacktriangle$  key again to display the software revision number (Example: 001 = Revision number 1).



M14616

5. Press the increase  $\blacktriangle$  key again to display the EEPROM identification code (Example: 314 = EEPROM ID 314).



M14617

6. Press the Run Program key to exit the system test. The system test times out after four minutes without any key presses.

## CHECKOUT

### Outdoor Temperature Sensor (Select Models)

Allow the outdoor temperature sensor to absorb the outdoor air for a minimum of five minutes before taking a reading.

# TROUBLESHOOTING GUIDE

Table 6. Troubleshooting Guide.

Symptom	Possible Cause	Action
Display will not come on.	Thermostat is not being powered.	<ul style="list-style-type: none"> <li>Check for 24 Vac between R and C terminals.               <ul style="list-style-type: none"> <li>If missing 24 Vac:                   <ul style="list-style-type: none"> <li>check if the circuit breaker is tripped—reset the circuit breaker.</li> <li>check if the system fuse is blown—replace the fuse.</li> <li>check if the power switch on the HVAC equipment is in the Off position—set to the On position.</li> <li>check wiring between thermostat and HVAC equipment—replace any broken wires and tighten any loose connections.</li> </ul> </li> <li>If 24 Vac is present, proceed with troubleshooting.</li> </ul> </li> </ul>
Temperature display is incorrect.	Room temperature display has been reconfigured.	Enter Installer Setup number 37 and reconfigure the display.
	Thermostat is configured for °F or °C display.	Enter Installer Setup number 14 and reconfigure the display.
	Bad thermostat location.	Relocate the thermostat.
Temperature settings will not change. (Example: Cannot set the heating higher or the cooling lower.)	The upper or lower temperature limits were reached.	Check the temperature setpoints: <ul style="list-style-type: none"> <li>Heating limits are 40 to 90°F (4.5 to 32°C)</li> <li>Cooling limits are 48 to 99°F (7 to 37°C)</li> </ul>
	The setpoint temperature range stops were configured.	Check Installer Setup numbers 34 and 35 and reconfigure the setpoint stops.
Heating will not come on.	No power to the thermostat.	<ul style="list-style-type: none"> <li>Check for 24 Vac between R and C terminals.               <ul style="list-style-type: none"> <li>If missing 24 Vac:                   <ul style="list-style-type: none"> <li>check if the circuit breaker is tripped—reset the circuit breaker.</li> <li>check if the system fuse is blown—replace the fuse.</li> <li>check if the power switch on the HVAC equipment is in the Off position—set to the On position.</li> <li>check wiring between thermostat and HVAC equipment—replace any broken wires and tighten any loose connections.</li> </ul> </li> <li>If 24 Vac is present, proceed with troubleshooting.</li> </ul> </li> </ul>
	Thermostat minimum off time is activated.	Wait up to five minutes for the system to respond.
	System selection is not set to Heat.	Set system selection to Heat.
	Heating setpoint is below room temperature.	Check heating setpoint. Set heating setpoint to desired temperature.
Cooling will not come on.	No power to the thermostat.	<ul style="list-style-type: none"> <li>Check for 24 Vac between R and C.               <ul style="list-style-type: none"> <li>If missing 24 Vac:                   <ul style="list-style-type: none"> <li>check if the circuit breaker is tripped—reset the circuit breaker.</li> <li>check if the system fuse is blown—replace the fuse.</li> <li>check if the power switch on the HVAC equipment is in the Off position—set to the On position.</li> <li>check wiring between thermostat and HVAC equipment—replace any broken wires and tighten any loose connections.</li> </ul> </li> <li>If 24 Vac is present, proceed with troubleshooting.</li> </ul> </li> </ul>
	Thermostat minimum off time is activated.	<ul style="list-style-type: none"> <li>Wait up to five minutes for the system to respond.</li> <li>Enter Installer Setup number 33. Reconfigure minimum off time (if required).</li> </ul>
	System selection is not set to Cool.	Set system selection to Cool.
	Cool setpoint is above room temperature.	Check cooling setpoint. Set cooling setpoint to desired temperature.

**Table 6. Troubleshooting Guide. (Continued)**

Symptom	Possible Cause	Action
System on indicator (flame=heat, snowflake=cool) is displayed, but no warm or cool air is coming from the registers.	Heating or cooling equipment is not operating.	Verify operation of heating or cooling equipment in self-test.
Outdoor temperature not displayed <sup>a</sup>	Option not activated.	Enter Installer Setup number 24 and set to 1. Thermostat must have OT terminals and a C7089B1000 installed.
Outdoor temperature display is incorrect <sup>a</sup>	Outdoor sensor is connected incorrectly.	Refer to C7089B1000 Installation Instructions and check wiring between the thermostat and sensor.
	Wrong sensor.	Replace sensor with C7089B1000 Sensor.

<sup>a</sup>Select models.



**Automation and Control Solutions**

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